



Board Members Wanted!

By Ulfras Floyd, NCSDO

If you are a member of the GBPCC (and if not, WHY NOT???), you've probably attended one of our events: the Fall Event/Holiday Party, the Crab Feast, or the Educational Seminar. But who plans these events? The GBPCC Executive Board! YOU should join us, and become part of the driving force behind the PCC of the Year, Large Market!

The Board meets every other month at the Baltimore Post Office, for around two hours. Judy Antisdell is the current Industry Co-Chair, and she leads lively meetings: just a couple of months ago, she brought in suntan lotion, sunglasses, leis, and beach toys for us to wear and play with during the meeting. We often have the Baltimore Postmaster (who is the USPS Co-Chair), in attendance, as well as the USPS Marketing Manager and BSN Manager. It's fun, but it is also the place to learn about new Postal developments, volunteer ideas, and participate as much or as little as you want.

I've found it enormously professionally valuable, because I've gotten to know high-level Postal workers that I'd never have met otherwise, and now, rather than threading my way through the alphabet soup (BME, BMU, BSN, MDA—who ya gonna call?), I can

just contact my fellow board members and know my mailing questions will be answered and my issues resolved. The best way to stay on track and informed is to know those people who are in the loop, and when you need to prepare for what's next, there's nothing like being right up front.

The Board is small enough (with a maximum of 22 voting members), that everyone can make an impact. For instance, you could serve on (or Chair!) any of these committees:

Hospitality: the party planners and facilitators!

Membership/Marketing: the folks who bring in more folks!

Education: they can, do, AND teach!

Web Site: the digital magicians!

Newsletter: you're holding one right now!

Or you could be Treasurer, Vice-Chair, or Industry Co-chair! Please attend a meeting to see if you'd like to serve with us. See the list of board members on this newsletter, just under the mailing panel, and ask one of us to invite you to our next meeting. There are openings now!

Congratulations!

We are indeed the GREATER Baltimore PCC! We are proud to announce that we have won the highest possible award from the USPS: the Postal Customer Council of the Year, Large Market. There are 150 active PCCs in the country, and we have been awarded top honors. Congratulations to everyone!



National PCC Day

We had a wonderful time at the National PCC Day event. T. Rowe Price was our gracious host, supplying both breakfast and lunch in fine style in a ballroom setting. Judy Antisdell, our Industry Co-Chair, revved us up with a stirring story of her personal journey as an athlete. Having played softball for many years, she always yearned to hit the grand slam—to knock one out of the park to win the game. Being diagnosed with Multiple Sclerosis was devastating, but the GBPCC gave her the opportunity to feel that she had

finally hit that homerun to win it all, with our win as the PCC of the Year.

After Judy, we heard from our Postal Co-Chair, Craig Minor, Acting Postmaster of Baltimore, as well as David E. Williams, Chief Operating Officer & Executive Vice President from USPS Headquarters, who spoke about the beta site Postal Pro which will replace the RIBBS site, as well as some of the strategies and successes the Post Office plans to initiate this year. We also watched a video presentation where Megan Brennan, Postmaster General, Ronald Stroman,

Deputy PMG, and Mr. Williams praised the PCCs and promoted the relationship between PCCs and the USPS. We also were thrilled to see our GBPCC announced as PCC of the Year, Large Market!

Jen Hoyer from CMS presented a Workshop in a Box about PCCs, where we had the treat of watching Judy Antisdell, among others, speaking on a video about how award-winning PCCs achieved their successes, and how much the PCCs mean to their members.



All attendees posed for this picture: This is our version of the Oscars Selfie.

Welcome, Craig Miner, Acting Postmaster!

William C. Miner began his career in 1985 as a rural carrier in Gaithersburg, MD. He started his management career as a supervisor in Silver Spring, MD in 1988, and has held various management positions since. Currently, he is serving as the Acting Postmaster of Baltimore. We're so happy to have him here!

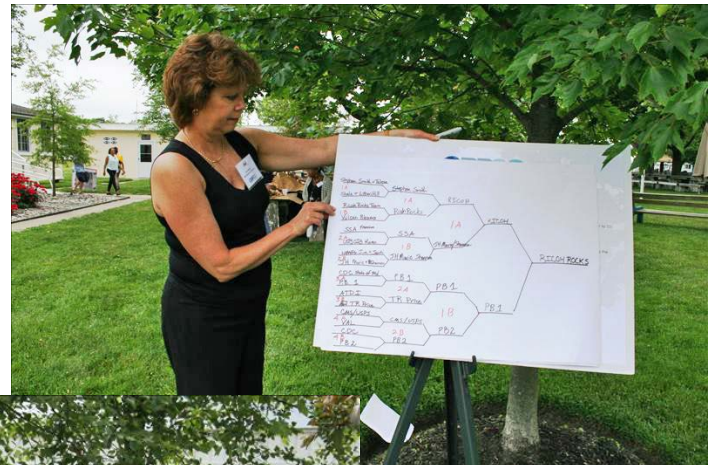


Crab Feast

The crab feast was another fantastic success. The food was great, the location was perfect, and our cornhole champions were Tom Clancey and Scott Mastie from Ricoh. There was also a great presentation by Gale Ward of ecoEnvelopes. Make sure to make the next one if you missed this one, or plan on returning in Spring 2017!



Angelique Ames, Supervisor, BMEU; Maliki Gravely, Mail Standard Specialist, Doni Morgan, Supervisor, BMEU; Stephen Smith, Supervisor, BMEU



Barbara Braxton-Morgan, Marketing Manager; Sharon Bayly, Sr. BSN Specialist; Rick Renn, CIC Manager, Area, Tina

More Crab Feast Pictures...



Tina, Jim Adams, Gale Ward, ecoEnvelopes & Judy



Judy & Lisa Klein



pitney bowes



SCHMITZ



Achievements

This is a great opportunity to congratulate our members on some well-deserved awards, in which we can all take pride! The Linthicum MD service area was one of only three locations in the Capital Metro area to receive the DHL eCommerce Award, which is granted annually for the highest level of timely processing and delivery of eCommerce products for DHL. The Baltimore District also received the Partnership Award from

DHL for recognition of outstanding cooperation and support. The Baltimore District was one of only four locations in the entire Postal Service to receive this award for 2015.

Additionally, Tina Dickens from Center for Medicaid Services was awarded the Mail Innovation Award, which is granted by the USPS to customers who have demonstrated creativity in the use of the

mail to drive significant business results and mail growth. Their willingness to take calculated risks by using the mail in new and different ways has helped them achieve their business objectives with successful, quantifiable results.

Congratulations, all!

Member Spoghtlight: Maureen Goodson, NPF



Q. What do you see as the most important upcoming trend in the USPS, and do you think it is a positive or a negative trend?

A. I am an optimist by nature. I am encouraged by the investment trend that I am seeing within the mailing and shipping industry. I meet with many industry leaders and everyone is very encouraged with the direction the USPS is taking to create value around mail. The USPS is invested in partnering with all companies to help grow your business.

Q. What is your current position, and what was the path you traveled to be where you are today?

A. I am the Executive Director of the National Postal Forum. I have held this position for 4 years, prior to that I was the CFO for 16 years at NPF.

Q. How are the PCCs relevant to you in your position?

A. The industry leader that attends the National Postal Forum is often

a member of a PCC if not a leader in their local organization. PCC's are key partners with the National Postal Forum. It is important as the Executive Director of NPF to maintain a working relationship with all PCC's. The partnership is important to both organizations and vital to the USPS leadership team.

Q. What do you like best about Baltimore, personally and professionally?

A. Baltimore is a city with a small town feel. I grew up in the DC area, but was able to visit Baltimore on many occasions. When the opportunity developed to bring the National Postal Forum to Baltimore it was an easy decision. The people of Baltimore are the most welcoming in the country! It is one of the most walkable cities in the Nation. Every hotel is just a few steps from the convention center and the Inner Harbor!

Save the Date

The Fall Event Holiday Party!

December 2, 2016

Martin's East
9000 Pulaski Highway
Baltimore, MD 21220

Registration starts at 9:00 am

Plus more opportunities to learn and grow, so visit our website often to not miss out on anything:

www.greaterbaltimorepcc.org



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Greater Baltimore Postal Customer Council Executive Board 2016

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Acting USPS-Postmaster Baltimore

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